

4 Resources for Identifying and Addressing Employee Retention Risk

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Pre-quitting Behaviors – managers can answer these questions about each of their employees.

- 1. Their work productivity has decreased more than usual.
- 2. They have acted less like a team player than usual.
- 3. They have been doing the minimum amount of work more frequently than usual.
- 4. They have been less interested in pleasing their manager than usual.
- 5. They have been less willing to commit to long-term timelines than usual.
- 6. They have exhibited a negative change in attitude.
- 7. They have exhibited less effort and work motivation than usual.
- 8. They have exhibited less focus on job-related matters than usual.
- 9. They have expressed dissatisfaction with their current job more frequently than usual.
- 10. They have expressed dissatisfaction with their supervisor more frequently than usual.
- 11. They have left early from work more frequently than usual.
- 12. They have lost enthusiasm for the mission of the organization.
- 13. They have shown less interest in working with customers than usual.

Source: <u>HR People + Strategy</u>

- Size of Team Retention Risk managers can ask these questions to gauge team retention risk.
- 1. How many of your employees are looking for a new job?
- 2. How in demand are your employees?
- 3. How confident are your employees that they can find a new job?
- 4. How much additional compensation will prompt your employees to move?
- 5. How will your employees react to a vaccine mandate? (you can replace this question with any other type of policy change question that could impact employee retention.)
- 6. How closely does your hybrid work strategy match employee preferences?

Source: Gartner

- Consider these work or life events that prompt employees to reflect on and reconsider their career.
- Birthday
- **Tenure in role** in role one or two years
- Tenure in organization one or two years
- Lack of recent development opportunity two months since last development opportunity
- Change in manager or responsibilities immediately
- Major gathering of friend or classmates immediately

Source: Gartner

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Stay Interview Questions – managers can integrate a few of these questions into 1x1's with employees.

- 1. What do you look forward to most when you come to work every day?
- 2. What do you dread about work every day?
- 3. When was the last time you thought about leaving the company?
- 4. What situation made you think of leaving?
- 5. What would tempt you to leave the company?
- 6. What is the best part of your job?
- 7. What part of your job would you cut out straight away if you could?
- 8. Which of your talents are you not using in your current role?
- 9. Do you feel you're getting clear goals and objectives?
- 10. As your manager, what can I do more or less of?
- 11. Do you feel valued and recognized in the company?
- 12. How would you like to be recognized for the work you do?
- 13. What are we currently not doing as a company that you feel we should?
- 14. What do you feel we should definitely change?
- 15. Are you satisfied with our current work from home policy?

 If not, what do you think we need to change?
- 16. Do you have enough tools and resources to do your job properly? If not, what is missing?

Source: AIHR



Other Resources







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